

FAQ on the standard requirements of Amendment 1:2024- on ISO 9001 on "climate change



No.	Question	Answer
1	Is it necessary to assess the impact of climate change on the company?	No: The aim of the ISO London Declaration is to support the UN's climate agenda. In other words, it addresses the question of how the company can contribute to achieving the climate targets.
2	Is there an influence of climate change on the company or the QM system that can be argued with ISO 9001:2015?	The scope of ISO 9001 is on the company's ability to produce consistently compliant products and services and on customer satisfaction. Therefore, this influence cannot be derived directly from ISO 9001. For example, global warming does not have a direct influence on the QM system, but it does on the company's energy consumption.
3	Does the organization need to assess the indirect impact of climate change on business continuity?	Not within the scope of ISO 9001. There may be requirements from ISO 9001-related management system requirements that contain such influences. These influences are normally dealt with within the scope of ISO 22301 BCM.
4	Which climate change-related events are included in the "emergency plan"?	ISO 9001 does not require an "emergency plan". Other management system requirements close to ISO 9001 require such a plan. All issues that could lead to process disruptions must be evaluated (see ISO 22301).
5	How can I argue with questions regarding climate change from ISO 9001:2015?	The aim of the ISO London Declaration is to support the UN's climate agenda. In other words, the question is how the company can contribute to achieving the climate targets. The question for the organization is whether and how the QM system contributes to achieving these goals. There are 2 lines of argument here: <ul style="list-style-type: none"> 1. Requirements from regulatory specifications, contracts and products/services justify the inclusion of climate change as a relevant external topic. 2. Requirements from regulatory specifications, contracts and products/services are already dealt with in the QM system anyway. (Sections 6.1, 7.1, 8.2, 8.4 and 9.1) Depending on which of the two lines of argument you subscribe to, the company's influence on achieving the UN's climate agenda may or may not be a relevant issue.

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6	Is a rating, e.g. from ECOVADIS, sufficient proof that the organization has considered its impact on climate change?	The rating helps with the argumentation but is not sufficient in the case of an audit.
7	How are climate change aspects considered in product planning?	The requirements for products and services are addressed in section 8.2. All regulatory/normative requirements, contractual requirements and customer/stakeholder requirements that are climate-relevant should also be addressed here.
8	What reasons could be accepted if the company does not consider climate change to be relevant to the QM system?	In the case of an audit, the auditor will ask how the assessment process for the relevant external topics was carried out in the case of climate change. If this meets your requirements, the auditor must respect this result. See paper of the Audit Practice Group (APG) of ISO TC 176.
9	If I determine that the impact on climate change is a relevant external issue for my QM system, how do I deal with it?	The influence of the relevant processes on climate change must be examined. This applies in particular to the processes in sections 6.1, 7.1, 8.2, 8.4 and 9.1.
10	How has the organization addressed the impact of its products & services on climate change?	This is a question that goes in the direction of CSRD reporting and is not directly included in the QM system. It may be relevant in the context of an integrated management system.
11	If customers have sustainability requirements, do they have to be met?	The organization must assess which requirements it wants to meet. A distinction must be made as to whether these requirements relate to products and services or to the organization and its processes. The requirements for products and services are dealt with in the QM system in section 8.2. The requirements for the organization and its processes relate more to environmental and energy management.
12	Is the question of what my organization is actively doing to reduce emissions relevant?	Not relevant for ISO 9001, but for an integrated management system.
13	Are there interested parties who classify climate change as a relevant external topic for the organization's QM system?	No, so far no interested party is known to have such requirements for the QM system. Product & service requirements are not requirements for the QM system.
14	How often does the question of whether the impact on climate change is a relevant topic for the organization's QM system need to be assessed?	There are either clear rules for this in the organization or whenever there are significant changes that are identified, for example, in the management review (section 9.3).
15	How can the requirements on the impact on climate change in sections 4.1 and 4.2 be documented?	Documentation takes place as part of the organization's evaluation process, e.g. in a protocol or management review.

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No.	Question	Answer
16	Can a negative impact of climate change, e.g. flooding, be justified in the context of section 6.1 Risks.	No, this is an indirect risk and should be anchored in the Business Continuity Management (BCM) of ISO 22301.

Basis: DIN EN ISO 9001:2015: Quality management systems - Requirements + ISO 9001 AMD 1:2024-02

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